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cont
c1

3 speech-enabled sites, the method comprising:
4 acquiring information associated with the user at a first speech-enabled
5 site of the plurality of speech-enabled sites during a first spoken dialog between
6 the user and the first speech-enabled site;
7 in response to the user initiating a voice hyperlink to access a second
8 speech-enabled site of the plurality of speech-enabled sites, providing the
9 information associated with the user to the second speech-enabled site; and
10 optimizing a second spoken dialog between the user and the second
11 speech-enabled site by applying the information associated with the user to
12 reduce a number of states of the second spoken dialog.

Sub
B1
a2

1 31. (Amended) A method of facilitating operation of a plurality of
2 interconnected speech-enabled sites on a network, the method comprising:
3 using a server system on the network to execute a browser for enabling a
4 user to access the speech-enabled sites; and
5 using the voice browser to broker information associated with the user for
6 the speech-enabled sites on the network.

a3

1 50. (Amended) An apparatus configured to allow a user to interactively browse
2 a telephony-based network, the apparatus comprising:
3 means for coupling a user to a first speech-enabled service at a first
4 location on the network;
5 means for acquiring information associated with the user;

6 means for outputting an indication audibly detectable by the user, the
7 indication corresponding to a second speech-enabled service at second location
8 on the network;

9 means for detecting the user speaking an utterance matching the
10 indication;

11 means for providing the user with access to the second speech-enabled
12 service in response to the user speaking the utterance matching the
13 indication; and

14 means for providing the information associated with the user to the
15 second speech-enabled service in response to the user speaking the utterance
16 matching the indication, the information for use by the second speech-enabled
17 service to optimize a spoken dialog between the user and the second speech-
18 enabled service.
